

ALL ABOUT CARING FOR YOU

Medical Procedure Transportation & Accompaniment Agreement

Because when it comes to your care, your comfort, and your peace of mind, it's All About Caring for You.

Thank you for choosing All About Caring for You. This service is designed to provide dependable, discreet, compassionate assistance when a healthcare facility requires or the client desires an accompanying responsible adult for a medical or surgical procedure.

1. Client Information

Client Name: _____

Address: _____

Telephone: _____

Email: _____

Emergency Contact: _____

Relationship: _____

Emergency Contact Telephone: _____

2. Procedure Information

Date of Service: _____

Type of Procedure: _____

Physician/Provider: _____

Hospital/Surgical Center/Medical Facility: _____

Facility Address: _____

Facility Telephone: _____

Required Arrival Time: _____

Estimated Procedure Time: _____

Estimated Discharge Time: _____

Transportation Destination Following Discharge:

3. Services Requested

Services are based on the client's individualized service plan or confirmation and may include:

- Transportation to the medical or surgical facility
- Assistance with arrival and check-in
- Remaining available during the procedure when required
- Serving as the designated accompanying responsible adult when accepted by the healthcare facility
- Receiving appropriate discharge information as authorized and permitted
- Transportation following discharge
- Escorting the client to the agreed destination
- Reasonable non-clinical assistance following the procedure
- Other specifically authorized services

4. Facility Requirements

The client is responsible for confirming the healthcare facility's transportation and accompaniment requirements. All About Caring for You cannot guarantee that a particular facility will accept an assigned companion as satisfying its discharge requirements.

5. Medical Decision-Making

Medical decisions remain between the client and licensed healthcare providers. Unless separately authorized and legally permitted, the assigned companion does not provide medical consent, make treatment decisions, diagnose conditions, prescribe treatment, or override provider instructions.

6. Privacy & Discretion

Clients will be treated with dignity, discretion, and respect. Information obtained in connection with service will be handled in accordance with applicable privacy, confidentiality, professional, and legal requirements.

7. Service Time & Procedure Delays

Procedure schedules may change. Time spent waiting during registration, preparation, the procedure, recovery, observation, or discharge remains part of the service period because assigned personnel remain committed to the client. Additional service charges may apply beyond the included period at the rate stated in the client's individual quote or confirmation.

8. Personalized Pricing

Pricing is individualized and may consider location, travel distance, expected duration, procedure requirements, level of assistance, personnel required, scheduling, time of day, and special circumstances. Applicable pricing is communicated before confirmation.

9. Reservation & Payment

A reservation payment may be required. Required amounts, remaining balance, and due dates will be disclosed before confirmation and are also subject to the Payment, Reservation, Cancellation, Rescheduling & Refund Policy.

10. Procedure Cancellation or Rescheduling

The client or authorized representative should notify All About Caring for You promptly of procedure changes. When reasonably possible, the service reservation may be transferred to a rescheduled date, subject to availability and applicable terms.

11. Changes in the Client's Condition

Material changes affecting transportation, accompaniment, mobility, or assistance needs should be disclosed. Additional personnel, equipment, professional services, or another level of care may be required.

12. Emergency Situations

All About Caring for You is not a substitute for emergency medical services. Appropriate emergency assistance may be contacted when necessary. The treating provider or facility determines medical readiness for discharge.

13. Post-Procedure Transportation

The client agrees to follow discharge and transportation instructions. Transportation or accompaniment will be to the agreed destination unless another arrangement is authorized and reasonably available.

14. Medications & Prescriptions

Medication-related assistance is limited to the authorized service plan and the qualifications and lawful scope of assigned personnel. Transportation/accompaniment alone does not automatically include medication administration or professional medication management.

15. Personal Belongings

Clients are encouraged to bring only necessary belongings. All About Caring for You is not responsible for property left at a facility or otherwise outside the reasonable possession and control of assigned personnel.

16. Respectful & Safe Environment

Clients, family members, guests, and personnel are expected to interact respectfully. Services may be discontinued when circumstances create an immediate safety concern, unlawful activity, abusive or threatening conduct, subject to applicable requirements.

17. Scope of Agreement

This agreement applies to the services identified in the individualized service confirmation or service plan. Services not specifically included are not automatically part of the assignment.

Client Acknowledgment & Consent

I acknowledge that I have reviewed the requested services, applicable pricing, and related policies; understand that healthcare providers remain responsible for medical treatment and discharge decisions; and authorize All About Caring for You to provide the services identified in my individualized service confirmation.

Client Name: _____

Client Signature: _____

Date: _____

Authorized Representative, if applicable: _____

Relationship to Client: _____

Signature: _____

Date: _____

All About Caring for You Representative: _____

Signature: _____

Date: _____

Our Commitment

Allowing someone to accompany you during an important medical experience requires trust. Our commitment is to provide personalized service with compassion, dependability, discretion, dignity, and respect.