

ALL ABOUT CARING FOR YOU

Travel Companion Service Agreement

Because when it comes to your care, your comfort, and your peace of mind, it's All About Caring for You.

Our Travel Companion Service is designed for individuals who are able to travel but may benefit from dependable, personalized assistance because of age, physical limitations, disability, mobility concerns, or the need for additional support and reassurance while away from home.

1. Client Information

Client Name: _____

Address: _____

Telephone: _____

Email: _____

Date of Birth: _____

Emergency Contact: _____

Relationship: _____

Emergency Contact Telephone: _____

Primary Physician, if applicable: _____

Physician Telephone: _____

2. Trip Information

Purpose of Travel: _____

Departure Date: _____

Return Date: _____

Departure Location: _____

Destination(s): _____

Airline / Cruise Line / Transportation Provider:

Flight / Travel Information: _____

Hotel / Lodging: _____

Primary Destination Contact: _____

Destination Contact Telephone: _____

3. Scope of Travel Companion Services

- Airport, train station, cruise terminal, hotel, and travel navigation assistance
- Local, interstate, national, or international accompaniment
- Check-in and transportation coordination
- Mobility-related assistance within the agreed scope
- Luggage organization assistance
- Escort to meals, events, appointments, activities, and social functions
- Ground transportation coordination
- General companionship and reassurance
- Medication reminders when included and permitted
- Communication with designated family members or representatives
- Travel schedule and itinerary assistance
- Support during unexpected travel delays or changes

4. Client Travel Suitability

The client should be medically stable enough to participate in the proposed travel with the agreed level of assistance. All About Caring for You may request information or conduct an assessment to determine whether the client's needs can reasonably and safely be accommodated.

5. Cognitive & Supervision Considerations

Travel Companion Services are not automatically designed for continuous supervision when cognitive, behavioral, memory-related, or decision-making needs require a higher level of care. Suitability is based on whether the client can safely participate with the assistance requested.

6. Personalized Pricing

Travel Companion Services are individually priced according to destination, length, transportation method, number of days, overnight requirements, level of assistance, personnel qualifications, mobility needs, scheduling, international requirements, travel complexity, and other client-specific circumstances.

7. Reservation Payment & Final Payment

Travel assignments may require a reservation payment and additional or full payment before departure. The individualized quote will identify the payment schedule.

8. Companion Travel Expenses

Unless otherwise stated, the client is responsible for agreed expenses necessary for the companion to complete the trip, which may include transportation, airfare, lodging, ground transportation, baggage, parking, tolls, meals/per diem, and required destination-related expenses.

9. Third-Party Travel Expenses

Third-party providers establish their own cancellation and refund policies. Non-refundable third-party expenses generally remain the client's responsibility. Clients are encouraged to consider appropriate travel insurance for significant trips.

10. Travel Documents

The client is responsible for maintaining required identification, passport, visa, travel authorization, medical documentation, insurance information, prescription information, and other required documents.

11. Medication & Health-Related Assistance

Medication-related services are limited to those specifically authorized and permitted within the qualifications and lawful scope of assigned personnel. Clients should bring adequate medication and necessary supplies.

12. Mobility Equipment & Accessibility

Clients should disclose mobility and accessibility equipment and needs in advance. All About Caring for You cannot guarantee accessibility provided by third parties.

13. Changes in the Client's Condition

Material changes before travel may require reassessment, additional personnel, nursing services, equipment, modifications, or cancellation when appropriate arrangements cannot reasonably be made.

14. Medical Emergencies During Travel

All About Caring for You does not replace emergency medical services. Appropriate emergency assistance may be requested, and the client's immediate safety will take priority.

15. Hospitalization or Inability to Continue Travel

If the client becomes hospitalized or unable to continue the itinerary, reasonable assistance may be provided with communication and logistics. Additional service charges and travel expenses may apply if the assignment extends.

16. Trip Delays & Itinerary Changes

Unexpected delays or changes may result in additional service time, lodging, meals, transportation, rebooking, or other expenses for which the client may be responsible.

17. Client-Requested Changes

Significant changes such as extending the trip, changing destinations or flights, adding activities or overnight stays, or increasing assistance may require an updated quote or agreement.

18. Personal Expenses

The client remains responsible for personal meals, entertainment, shopping, transportation, admission fees, medical expenses, medications, baggage, hotel charges, and optional activities.

19. Personal Property

Clients are encouraged to secure identification, passports, credit cards, cash, jewelry, electronics, medications, equipment, and travel documents.

20. Financial Transactions on Behalf of the Client

Assigned personnel should not routinely conduct significant financial transactions on behalf of a client unless specifically authorized and permitted. Approved reimbursement arrangements should be documented.

21. Alcohol, Controlled Substances & Unsafe Conduct

Clients agree not to place assigned personnel in unlawful, threatening, or unreasonably unsafe circumstances. Appropriate protective action may be taken when safety is at risk.

22. Companion Rest & Overnight Assignments

Unless continuous overnight care is specifically arranged, assigned personnel must receive reasonable off-duty rest periods. Continuous or around-the-clock assistance may require additional personnel.

23. Accommodations

For overnight travel, appropriate lodging must be provided for assigned personnel. Unless otherwise agreed, the companion should have separate, safe sleeping accommodations allowing reasonable privacy and rest.

24. International Travel

International assignments are evaluated individually and may involve passports, visas, entry restrictions, local laws, currency, medical resources, insurance, emergency evacuation, accessibility, customs, and immigration requirements.

25. Cancellation & Rescheduling

Travel cancellations, rescheduling, reservation payments, refunds, and non-refundable expenses are governed by the individualized service agreement and the Payment, Reservation, Cancellation, Rescheduling & Refund Policy.

26. Travel Insurance

For significant, interstate, international, cruise, or extended travel, clients are strongly encouraged to consider appropriate travel insurance. All About Caring for You does not provide insurance advice or guarantee coverage.

27. Respect, Privacy & Dignity

Services are provided with professionalism, compassion, discretion, respect, and sensitivity. Client information will be handled according to applicable privacy, confidentiality, professional, and legal requirements.

28. Scope of Agreement

The individualized service confirmation or travel plan identifies dates, destinations, services, personnel, pricing, included service periods, arrangements, payment requirements, authorized expenses, and special accommodations.

Client Acknowledgment & Consent

I acknowledge that I have reviewed the Travel Companion Services requested, disclosed information reasonably necessary to evaluate my needs, understand the limits of companion and emergency services, and acknowledge applicable pricing and policies.

Client Name: _____

Client Signature: _____

Date: _____

Authorized Representative, if applicable: _____

Relationship to Client: _____

Signature: _____

Date: _____

All About Caring for You Representative: _____

Signature: _____

Date: _____

Our Commitment

Travel should remain an opportunity to participate in life's important moments. Our goal is to provide dependable assistance, reassurance, companionship, dignity, and personal attention so clients can travel with greater confidence and peace of mind.